

Prisma Colour **Rising Stars**

Poppy , 21



6th August , 2025

Poppy joined us here at Prisma Colour back in 2023 to gain experience in a workplace. She explored many different options to better understand her interests and potential career paths. She has accomplished a lot throughout her time at the organization, whilst growing through challenges and finding her true passion. We caught up with Poppy to hear her Journey.



Poppy's Journey at Prisma Colour



Poppy joined Prisma Colour at the start of 2023, navigating a period of uncertainty around her career path. With guidance and encouragement from the team, she found her footing within the sales department — a turning point that sparked her passion for customer service.

Recently, Poppy completed her Customer Service Specialist Apprenticeship with outstanding results, earning three Distinctions.

"Prisma supported me by involving me in the sales team, which ultimately led to my interest in customer service. Throughout my apprenticeship, the company ensured I had access to the resources I needed to succeed."

With dedicated mentorship from Lyndsey and Jenna, Poppy developed key professional skills — especially in communication, both with colleagues and customers. But what stands out most to her is the consistent encouragement she received:

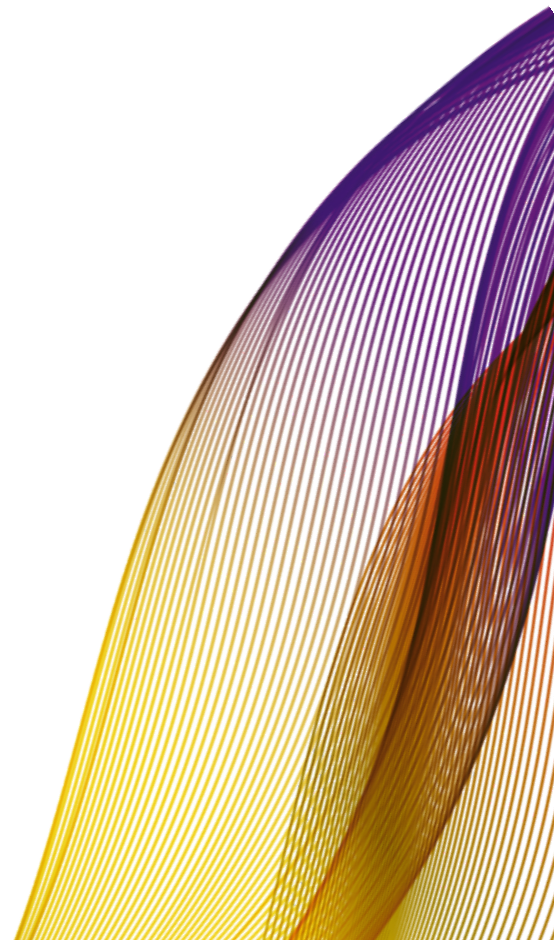
"The support throughout my apprenticeship and role made the experience truly memorable. It gave me the confidence to match the quality of my work with how I present myself."

Poppy's growth is a testament to the power of nurturing talent and creating space for individuals to thrive

Looking Ahead

Poppy has experienced a significant transformation in her confidence and approach to work. Previously hesitant to question tasks, she now takes initiative to understand the reasoning behind processes — a shift that's deepened her engagement and broadened her perspective. Poppy encourages others joining the industry to adopt a similar mindset - doing the job is one thing, but understanding the 'how' and 'why' behind it creates a stronger foundation. If something isn't clear, ask questions.

Looking ahead Poppy's goals focus on stepping into different types of Leadership roles to mentor and support others just as her colleagues have supported her. Their support made a lasting impact and she would like to pay that forward.





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